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—— IMPT HOTELS · PARTNER INFORMATION · 2026

8,000,000 hotels.
One clear set of rules.

How hotel booking works on the IMPT platform — the global range, who the agreement is with, how cancellations are shown, when your margin is paid, and how IMPT's agents support every booking. Written for Regional Partners and Country Managers to share and explain with confidence.

Range	**8,000,000+ hotels**
Coverage	**Worldwide**
Your share	**50% of margin**
Impact	**1t CO2 / booking**

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—— THE RANGE

Every hotel your people already travel to — live.

The IMPT platform carries live rates and availability across 8,000,000+ hotels and apartments worldwide — the same global inventory the big booking sites sell, bookable through your territory's flagship site. Prices are live hotel prices: the hotel sets them, the platform shows them.

INVENTORY

8M+

Hotels and apartments bookable on the platform, worldwide

PRICING

Live

Real-time hotel rates and availability — the hotel dictates the price and conditions

IMPACT

1 t

Of CO2 offset with every booking — built into the platform, not an add-on

YOURS

50%

Of IMPT's margin on every booking you bring to the platform is yours — your customers can be anywhere in the world

—— HOW A BOOKING WORKS

From search to stay — supported at every step.

Bookings run end-to-end on the IMPT platform, and IMPT's agents — the AI team working 24/7 plus the human team behind them — support the customer through the whole journey. Your territory earns; the machine does the work.

1

Search & choose

The guest searches live availability on your flagship site — real hotels, real prices, worldwide.

2

Terms shown clearly

Before payment, the hotel's own conditions — cancellation policy, dates, price — are presented clearly on the booking.

3

Book & confirm

The guest books; the agreement for the stay is between the guest and the hotel. Confirmation and the printed terms go to the guest.

4

Agents support

IMPT's agents handle questions, changes and cancellation requests around the clock — the guest is never alone.

5

Stay completes

The guest stays. The booking's margin becomes payable — and your 50% share is on its way.

—— TERMS & CANCELLATIONS

The hotel dictates the terms. We present them clearly.

This is the honest heart of hotel booking, and it protects everyone. IMPT is the platform, not the hotelier — every rate, every condition and every cancellation rule belongs to the hotel that sets it.

THE AGREEMENT

With the hotel

The accommodation agreement is between the guest and the hotel. IMPT operates the platform, presents the hotel's offer faithfully, and supports the booking — the stay itself is the hotel's contract to honour.

ALWAYS PRINTED

Cancellations in writing

The cancellation policy is always printed on the booking — shown clearly before payment and included with the confirmation. Free-cancellation windows, deadlines and any fees are the hotel's own rules, stated in plain sight.

NO SURPRISES

Changes & refunds

Date changes, early checkouts and refunds follow the hotel's printed policy. IMPT's agents chase and manage every request with the hotel — but the hotel's terms decide the outcome, exactly as printed.

—— THE MONEY

Margin is paid after the stay. Here's why that protects you.

A booking only becomes real money once the guest has actually stayed — until then, the hotel's cancellation terms can still apply. So margin is calculated on completed stays and paid after checkout. No clawbacks, no phantom earnings, no surprises.

100%	**Guest pays the hotel price** — the live rate the hotel set, nothing added on top	**the booking**
~10%	**IMPT's commission** — the platform margin earned on the completed stay	**IMPT margin**
50%	**Your share of that margin** — every completed booking you bring, wherever the guest is from	**paid to you**

Earnings are calculated monthly in arrears on completed stays — itemised on your dashboard and paid by bank transfer to an account in your own name within ~15 days of month end, net of refunds, chargebacks and cancellations. Illustrative flow; no earnings guaranteed.

—— SUPPORT

You sell the territory. Our agents run the bookings.

Partners are never the customer-service desk. IMPT's agents — AI staff working 24/7 with the team behind them — support every booking on the platform, in the guest's language, from first search to post-stay.

24/7

Always on

Booking questions, payment help and hotel queries answered around the clock — WhatsApp, email and on-site.

CHANGES

Amendments handled

Date moves, guest-name changes and special requests are managed with the hotel by our agents, per the printed terms.

CANCELLATIONS

By the book

Cancellation requests processed exactly per the hotel's printed policy — fast, documented, and communicated clearly.

YOU

Partner support

Your own line to the team for territory questions, reporting and anything a guest conversation needs escalated.

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—— THE SHORT VERSION

Clear terms.
Clean money.

- 8,000,000+ hotels, live prices, worldwide — bookable from your territory's site
- The agreement for the stay is between the guest and the hotel
- The hotel dictates the terms — we present them clearly, and cancellations are always printed
- IMPT's agents support every booking, 24/7 — you are never the service desk
- Margin on the bookings you bring is paid after the stay completes, because cancellations may apply — 50% of it is yours

This pack describes the current IMPT Partner licence framework. Partners who joined under earlier agreements are served under the terms of their own signed contract, which always takes precedence.

One platform. One set of rules. Your territory earns.

laura@impt.io · questions answered on WhatsApp any time